

Software Quality Testing for Managers

1 Day



Course Overview

As a manager you want your software deliveries to be on time, within budget and fit for purpose. You want quality solutions to your problems. Do quality and testing activities help or hamper your ability to meet your schedules and plans? This seminar, based on practical experience and best practice standards, discusses how managers can use quality and testing activities:

- how quality and testing activities help you – and why your team needs to be involved;
- how to plan for quality and testing activities appropriately against risk;
- when these activities take place;
- controlling testing and quality activities;
- evaluating effectiveness and learning for improvement; and
- Practical team work approaches to quality.

Course Objectives

- To understand quality and testing activities and how to plan appropriately against risk;
- to know when and why these activities take place;
- to know how to use quality and testing to add value to your business area; and
- to understand some of the important techniques used in quality and testing activities, when and why they are applied and by whom.

Who Should Attend?

- Business managers who are asked to be involved in testing activities;
- project managers and programme managers who need an introduction to quality and testing for software;
- development managers who need to understand how to plan for and control testing and quality activities; and
- test managers who wish to discuss test and quality activities from a project management viewpoint

Syllabus – Key points

A full syllabus menu is below. The key areas available are:

- quality principles and viewpoints;
- introducing quality in a new project;
- estimating checklist for quality activities;
- reporting progress on quality activities;
- dealing with troubled projects;
- IT governance;
- information life cycles; and
- information security.

Other subjects and seminars may be added from time to time, and time may be allowed for discussion by the management team.

Course format

This seminar is for senior managers who require an overview of quality and testing, and a chance to discuss the implications of test and quality activities in their organisations. Other TSG courses are appropriate for test teams and test managers:

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- FOTO: Fundamentals of Testing - a one-day introduction to testing for technical staff.
 - UATI: User Acceptance Testing Introduction - a two-day introduction to testing for acceptance test teams.
 - Test Management Courses – a series of courses specifically for test managers in the planning and control of testing.
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About tsg

The innovative Testing Consultancy that works with you to solve problems and help achieve your corporate objectives and maximize the return on investment made in people, process and tools in three key, linked areas:

Learning & Development

- ISEB and ISTQB certification training in the classroom, and online over the Internet through Learntesting™;

Co-sourcing

- Working in partnership with companies to deliver business as usual, coupled and aligned with a programme of maturity to reach an agreed goal over a period of time.

Measurement & Improvement

- Providing the right basis for measurable and quantifiable improvement.